

# EXTREME COLD WEATHER SERVICE POLICY FOR CONCRETE PLACING SERVICES 2018/2019

In an effort to provide **quality concrete placing service** (pumping and conveying) in Iowa, Minnesota, and Wisconsin, along with providing safe working conditions for all of our employees and equipment, Cemstone has an Extreme Cold Weather Service Policy for the 2018-2019 winter construction season. This policy states that, on any given day at any given location when the **ambient temperature** is **-5 °F** or below and/or when the **wind chill** factor is below **-20 °F** or other extreme winter conditions exist, ready mixed concrete deliveries will be delayed and may not be delivered or placed.

## PUMPING

When the air temperature and/or the wind chill temperature at or below **-10 °F**, the following policies are to be followed:

- If a balance load is needed to complete a pour, the balance load concrete will need to be ordered and loading before we will unload the last truck from the previously ordered total. The callback load status will be confirmed by dispatch before continuing the pour.
- No concrete with a temperature below 50°F will be pumped. The only exception to this will be if there is another truck on site that has concrete above 50 °F waiting to unload immediately following the below 50 °F temperature truck.
- Downtime during the pour will be limited to 30 minutes continuous time. Any downtime taking longer will result in the operator cleaning the boom and depositing the concrete on the ground. The pump will then re-prime and continue the pour. The contractor will be responsible for the disposal of the approximate ½ yard of concrete on the ground.

## PUMPING ACCELERATED CONCRETE (all cold weather conditions)

- Maximum amount of accelerator will be 1% calcium chloride per yard, or non-chloride accelerator equivalent.
- Cemstone reserves the right to dump the hopper at the jobsite in extreme situations.
- We do not run “wet” with accelerated concrete (moving from one job to another without washing out the pump).
- Always be ready for pumps and conveyors with adequate room for setup.
- Make sure to order enough concrete to eliminate balance loads.

## CONVEYORS

- If the temperature is below **20°F**, the conveyors are a “use at your own risk” item. The exposed hydraulics could freeze making the belt immobile.

## STANDARD CUSTOMER SERVICE WINTER HOURS

– Metro (Twin Cities)	6:00 AM to 5:00 PM (starting Nov. 5)	651-688-4274
– Owatonna, MN	6:30 AM to 4:00 PM (starting Nov. 5)	507-446-2410
– Wisconsin	7:00 AM to 3:30 PM (starting Dec. 3)	715-986-4442

Please contact your account representative with any questions.

We appreciate your understanding and cooperation. It is Cemstone’s goal to provide quality services to our customers without endangering the safety of our employees or yours.



Operators will be advised by their supervisors to follow this policy closely when conditions warrant. Any questions regarding this policy should be directed to Placing Management or Account Representative.