

# EXTREME COLD WEATHER SERVICE POLICY FOR CONCRETE PLACING SERVICES 2022-2023

In an effort to provide **quality concrete placing service** (pumping and conveying) in Iowa, Minnesota, and Wisconsin, along with providing safe working conditions for all of our employees and equipment, Cemstone has an Extreme Cold Weather Service Policy for Concrete Placing Services the 2022-2023 winter construction season. This policy states that, on any given day at any given location when the **ambient temperature** is **-5°F** or below and/or when the **wind chill** factor is below **-20°F** or other extreme winter conditions exist, concrete placing services will be delayed and may not occur as concrete may not be delivered, regardless of ready-mixed concrete provider.

## PUMPING

When the air temperature and/or the wind chill temperature are at or below **-10°F**, the following policies will be followed:

- If a balance load is needed to complete a pour, the balance load concrete will need to be ordered and loading before the last truck from the previously ordered total is unloaded/placed. The callback load status will be confirmed by dispatch before continuing the pour/placement.
- No concrete with a temperature below 50°F will be pumped. If there is another truck on site that has concrete above 50°F waiting to unload immediately following the below 50°F temperature truck, the below 50°F concrete will be pumped.
- Downtime during the pour will be limited to 30 minutes continuous time. Any downtime taking longer will result in the operator cleaning the boom and depositing the concrete on the ground. The pump will then re-prime and continue the pour. The contractor will be responsible for the disposal of the clean out concrete placed on the ground.

## PUMPING ACCELERATED CONCRETE (all cold weather conditions)

- Maximum amount of accelerator will be 1% calcium chloride per yard, or non-chloride accelerating admixture equivalent.
- Cemstone reserves the right to empty the pump hopper at the jobsite in extreme situations.
- We will not run “wet” with accelerated concrete (moving from one job to another without washing out the pump).
- Always be ready for pumps and conveyors with adequate room for setup.
- Make sure to order enough concrete to eliminate balance loads.

## CONVEYORS

- If the temperature is below **20°F**, the conveyors are a “use at your own risk” item. The exposed hydraulics could freeze making the belt immobile.

## STANDARD CUSTOMER SERVICE WINTER HOURS

– Metro (Twin Cities)	6:00 AM to 5:00 PM (starting Nov. 7)	651.688.4274
– Owatonna, MN	7:00 AM to 4:00 PM (starting Nov. 7)	507.446.2410
– Wisconsin	7:00 AM to 4:00 PM (starting Nov. 7)	715.986.4442

Please contact your account representative with any questions.

We appreciate your understanding and cooperation. It is Cemstone’s goal to provide quality services to our customers without compromising the safety of our employees or yours.



Operators will be advised by their supervisors to follow this policy closely when conditions warrant. Any questions regarding this policy should be directed to Placing Management or your Account Representative.